

# Primary Health Facilities in Library

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## Best Practice

### 1. **Title of the Practice:** Primary Health Facilities in Library

2. **Objectives of the Practice:** Both the provision has been introduced to address the specific and urgent needs of the library users and staff as well as to offer library as a preliminary shelter of its stakeholders.

3. **The Context:** Many times, library has witnessed different kinds of emergency to its stakeholders, when they need to go hospital or outside. But before shifting, they need to have First-Aid which is prerequisite. In addition, the provision of Sanitary Napkins has been made available to all the female toilets in the library. There is also some safety measures to chase the emergency.

### 4. **The Practice:**

One of the newly added best practices is to make available provision of First-Aid Box and few emergency medicines. After consulting with the female staff and student, library has introduced provision of free sanitary napkins in all the lady's toilets of the library. Both the practices are highly appreciated by the student community and feel library as a shelter for not only knowledge center but many other things too. Anyone may use the same based on needs. In this way library would like to attract students for the use of the library resources more and more.



In addition to this, several safety measures have been taken like installation of fire extinguishers, made key box for the emergency exit in some exit points, provision of breaking of glass for emergency exit, signage of emergency exit to save the lives of the library staff and users.

5. **Evidence of Success:** For this primary health facilities user's community feel familiar in the library to use the resources and facilities. During their visit they have expressed verbally the level of their satisfaction over this provision.

► **Remarks: Library User (Best Library Users' – 2019)**

My research work would not have borne any fruits if not for the love and support from each and every one from the Library to whom I take honor in addressing 'my family'. The Journal Section of the Library extended their support and help me to get all types of resources like books, journals and e-resources as required on my research work. Further, the information exchange and discussions with all the learned individuals of library was of huge significance and catalyst to proceed research work simply and smoothly. The discussions with the Dr. N. C. Saha, University Librarian (acting), and Dr. Koushik Ghosh, In-charge, Journal Section, and other staff of the Journal Section in particular and staff of the library in general served as a huge source of human library on my research.

Other services offered by the Library are impeccable and thoughtful, which they continually keep updating to make the experience of every user as comfortable and convenient to the extent possible. In that context, I would like to cite the example of how the Library started keeping sanitary napkins in the washroom for the female users such as me, who used to spend entire days in the library. We were extremely benefitted by this compassionate gesture of Central Library. Apart from that, Central Library also provides purified drinking water for their clientele. The user-friendly services of the Central Library encourage the students and readers and its calm, noise free and peaceful environment is ideal for the scholars to work here patiently.

I am really pleased when I came to know from the library authority that I have been selected for "Best Library Users' Award - 2019". The same has been conferred me on the occasion of Library Day-2019 on 20 December 2019 which was simply a moment when I am physically witnessing the dreaming event.

Finally, I extend my heartiest gratitude to Central Library on behalf of every scholar of the University for lending their immense love and support.

6. **Problems Encountered and Resources Required:** Some of the basic problems of this practice are as below;

- Regular checking of the expiry of the medicine is needed otherwise it may be fatal to use it.
- Regular checking of the female bathroom it necessary for checking the stock.

7. **Notes (Optional):** Any Institute may adopt this practice to attract the potential users of the library.