आचार्य श्री नरेंद्र मोदी

ACHARYA (CHANCELLOR) SHRI NARENDRA MODI

> उपाचार्य प्रो. संशांत दत्तगुप्त

UPACHARYA (VICE-CHANCELLOR) PROF. SUSHANTA DATTAGUPTA विश्वभारती

VISVA-BHARATI

(Established by the Parliament of India under Visva-Bharati Act XXIX of 1951 Vide Notification No.: 40-5/50 G.3 Dt. 14 May, 1951)

संस्थापक

रवीन्द्रनाथ ठाकुर

FOUNDED BY RABINDRANATH TAGORE



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ई-मेल E-mail: visva-bharati@visva-bharati.ac.in Website: www.visva-bharati.ac.in

09.05.2015

Reg/MHRD/02/104

Shri Sukhbir Singh Sandhu Joint Secretary (CU & L) Ministry of Human Resource Development Department of Higher Education Shastri Bhavan, New Delhi - 110 115

Ref.: D.O.No.F.20-41/2014-Desk(U) dated 08.05.2015

Dear Sir.

The undersigned is to acknowledge the receipt of your letter under reference addressed to the Vice-Chancellor in regard to nominate a Nodal Officer for redressal of Public Grievances pertaining to the University.

In this connection, the undersigned is directed to convey that the Vice-Chancellor has been pleased to nominate Shri Hillol Mukhopadhyay, Assistant Registrar, Establishment as Nodal Officer in order to coordinate the entire matter for redressal of on-line Public Grievances pertaining to the University in compliance with the guidelines of MHRD.

The details about the Nodal Officer are as follows :

Name of the Nodal Officer

: Shri Hillol Mukhopadhyay

Designation

: Assistant Registrar, Establishment Visva-Bharati, Santiniketan - 731235

Mobile Phone No.

: 9474410641

Email

: hillolm1@gmail.com

Postal Address

: Central Administrative Building Visva-Bharati, Santiniketan

Pin - 731235, West Bengal

A notification issued to this effect is enclosed herewith for your information.

With regards,

Yours singerely,

Enclo: as stated

[D.Gunasekaran] Registrar

Visva-Bharati



## NOTIFICATION

The undersigned is to convey that the Govt. of India has launched a portal named Public Grievances Portal' (pgportal.gov.in/cpgoffice/) wherein complainants may lodge their grievances on-line as communicated by the Under Secretary (CU), MHRD, New Delhi on 4th. March, 2015. In terms of the guidelines of the Ministry, the autonomous bodies dealing with substantive functions as per Allocations of Business Rules, 1961 have their respective grievance redress machinery. In this connection, the Ministry has designated the Registrar, Visva-Bharati as Director of Grievances in the University.

In compliance with the guidelines of the Ministry, a Public Grievances Portal will be opened on-line regularly and action shall be taken to settle the grievances at the earliest. In order to coordinate the entire matter relating to the said Portal, Shri Hillol Mukhopadhyay, Assistant Registrar, Establishment is hereby engaged as Nodal Officer of the Public Grievances Portal of the University.

No. Reg/Notifi/156

Registrar Visva-Bharati

## To:

- 1. Shri Saugata Chattopadhyay, Joint Registrar, Establishment
- 2. Shri Hillol Mukhopadhyay, Assistnt Registrar, Establishment

## Copy to:

- 1. Pro-Vice Chancellor/All Provosts/Directors/Adhyakshas of Bhavanas/Vibhagas
- 2. Heads of all Academic and Administrative Departments/Offices
- Shri Umesh Kumar, Under Secretary (CU), Department of Higher Education Ministry of Human Resource Development, Shastri Bhavan New Delhi-110 115
- 4. Finance Officer
- 5. In-Charge, Computer Centre
- 6. C. S. to Vice-Chancellor
- 7. Assistant Registrar, Office of the Pro-Vice Chancellor
- 8. Assistant Registrar, Examinations
- 9. P. A. to the Registrar
- 10. University Webmaster-to upload it on the University Website